

## **5 Values and Behaviours For Chatback**

### **Behaviours**

1. Act in a professional manner with appropriate behaviour at all times, whether inside Chatback meetings or in general, because we're representative of a brand and have to be aware that the younger members of the group look up to us as the leaders are in a position of power.
2. Take the time to consider all possible outcomes of a choice and how they'll affect any long term decisions.
3. Remain focused on the task at hand whilst ensuring that all conversations remain focused and relevant.
4. Make all newcomers and visitors feel welcomed into the group at all times.
5. Conflict resolution occurs as quickly, calmly and fairly as possible, given the circumstances.

### **Values**

1. Ensure that we, as a group, look after everyone whilst recognising that all people are different, Chatback is like a family so we should treat each other that way.
2. We value the safety of those who need it.
3. Raise awareness of issues in society and how to combat them safely.
4. Developing and maintaining good relationships with all relevant resources.
5. We have to be the person you want to see in the room, behave the way that you want other people to behave and set the example for the standard of the group.